

### Name of the register

Enquiries and feedback

### General description of the register

The Finnish Safety and Chemicals Agency (Tukes) collects feedback on events and makes enquiries concerning its sector. Feedback and enquiries are often anonymous, but personal data can be provided for contact purposes. The collection of personal data in conjunction with feedback and responses is always indicated separately in the form.

### Basis for registering personal data

Consent of the data subject.

### Controller

Finnish Safety and Chemicals Agency  
(Tukes) Opastinsilta 12 B  
00520 Helsinki  
kirjaamo(at)tukes.fi  
tel. +358 29 5052 000 (switchboard)

### Contact in data protection issues

Finnish Safety and Chemicals Agency  
(Tukes) tietosuoja(at)tukes.fi  
kirjaamo(at)tukes.fi  
PO Box 66 (Opastinsilta 12 B)  
00521 Helsinki (Pasila Office Centre)  
tel. +358 29 5052 000 (switchboard)  
<https://tukes.fi/en/about-us/data-protection-at-tukes>

### Personal data content

Name; Address; Telephone number; Email address; Employer; Company

### Purpose of the processing of personal data

Name: identification of the person, notifications, communication; Address: notifications, communication; Telephone number: communication, acquisition of more information; E-mail address: notifications, communication; Employer: targeting of events; Company: targeting of events

### Personal data retention period

Personal data is retained for at most two years after giving feedback or a response.

### **Regulatory and other data sources**

The person being registered.

### **Regulatory data disclosures**

None

### **Transfer of data to third countries or international organisations**

No

### **Recipient groups of personal data**

None

### **Right of access**

A data subject may ask Tukes whether their personal data has been entered in a Tukes register, and if such data exists, what kind of information has been registered (data subject's right to obtain access to data). The data subject may ask for any inaccurate or erroneous data to be rectified.

### **Right to request erasure of data**

The data subject has the right to demand that the controller erase any personal data concerning them. The data subject has the right to withdraw their consent at any time.

### **Right to restrict processing**

If the data subject contests the accuracy of their personal data, they may request that the processing of their personal data be restricted until Tukes has verified the accuracy of the data.

### **Right to data portability**

Persons entered in Tukes' registers do not have the right to request data to be transferred from one system to another.

### **Right to object**

The data subject does not have the right to object to the processing of their data.

### **Automated individual decision making, including profiling**

Automated individual decision making and profiling are not the only methods used by Tukes in its registers.

### **Notification of a personal data breach to the data subject**

If the personal data breach is likely to constitute a high risk to the data subject's rights and freedoms, Tukes shall inform the data subject about the personal data breach without undue delay.

### **Consequences of failure to provide data**

Tukes cannot contact any persons who give feedback.

### **Right to lodge a complaint with a supervisory authority**

The data subject has the right to lodge a complaint with the Data Protection Ombudsman if they are of the opinion that the General Data Protection Regulation has been violated during the processing of their personal data.

Contact information of the Office of the Data Protection Ombudsman:

Street address: Ratapihantie 9, 6th floor, 00520 Helsinki

Postal address: PO Box 800, 00521

Helsinki

Email: [tietosuoja@om.fi](mailto:tietosuoja@om.fi)

Tel. (switchboard): +358 29 5666700

<http://tietosuoja.fi/>