

Privacy policy

Register name

Product Contact Point

General description of the register

Article 9 of Regulation (EU) 2019/515 on mutual recognition of goods provides for Product Contact Points and their duties. Each Member State must establish a Product Contact Point in their territory to provide economic operators and the competent authorities of another Member State with information on the product regulations applicable in their territory. The contact details of companies/persons are only used to answer their questions. The register is kept based on the Act on the Market Surveillance of Certain Products (1137/2016, section 4c).

Grounds for processing

Compliance with a statutory obligation.

Controller

Finnish Safety and Chemicals Agency (Tukes)
Opastinsilta 12 B
00520 Helsinki
kirjaamo(at)tukes.fi
Tel. +358 29 5052 000 (switchboard)

Data protection contact

Finnish Safety and Chemicals Agency
tietosuoja(at)tukes.fi
kirjaamo(at)tukes.fi
P.O. Box 66 (Opastinsilta 12 B)
00521 Helsinki (Pasila Office Centre)
Tel. +358 29 5052 000 (switchboard)
tukes.fi/tietosuoja

Personal data content

Name; Phone number; Email address; Company/Organization

Purpose for processing personal data

Name: personal identification, service of notice, communication

Telephone number: communication, obtaining additional information

Email address: service of notice, communication

Company/organisation: additional information for customer service

Personal data retention period

Identifiable personal data is stored for as long as they are needed in the activities of the Product Contact Point.

Regulatory and other sources of data

Person being registered.

Regulatory disclosures of data

Inquiries outside the competence of the Product Contact Point are referred to the competent authority.

Other disclosures of data

Public personal data may be disclosed to those requesting it in accordance with the Act on the Openness of Government Activities.

Transfer of personal data to third countries and international organisations

Personal data is not transferred to any third countries or international organisations.

Recipient groups of personal data

Persons making an information request

Right of access

The data subject has the right to be informed of how their personal data is being processed.

Right to request erasure of data

The data subject does not have the right to have the controller erase their personal data as the processing is necessary for compliance with a legal obligation.

Right to require restriction of processing

The data subject does not have the right to request the restriction of the processing of their personal data.

Right to data portability

The data subject does not have the right to transfer data to another controller as the processing is not based on consent or an agreement.

Right to object

The data subject does not have the right to object to the processing of their personal data.

Automated individual decision-making and profiling

No automated decisions or profiling are made based on the data in the register.

Notification of a personal data breach to the data subject

If a personal data breach is likely to result in a high risk to the rights and freedoms of the data subject, Tukes must inform the data subject of the personal data breach without undue delay.

Consequences of failure to provide data

Communication may become more difficult.

Right to lodge a complaint with a supervisory authority

The data subject has the right to lodge a complaint with the Data Protection Ombudsman if they consider that the processing of their personal data violates the General Data Protection Regulation. Contact information of the Office of the Data Protection Ombudsman:

Street address: Lintulahdenkuja 4, 00530 Helsinki

Postal address: P.O. Box 800, 00531 Helsinki

Email (registry): tietosuoja(at)om.fi

Switchboard: +358 29 566 6700

<https://www.tietosuoja.fi>