**Riding services**

*What requirements do different types of services have? What kind of stable needs to draw up a safety document? Does our stable need to maintain accident records?*

As a rule, riding services are subject to the Consumer Protection Act. With regard to full boarding stables, the Consumer Protection Act applies to the maintenance of facilities and the instructions provided for customers, among others. A safety document must be drawn up to describe the practical activities of stables. The key part of safety is the identification of hazards: what hazards and risks are associated with the services our stable provides? How can we prevent them? How have we prepared for emergencies? Are all employees and regular visitors aware of our procedures and the location of first aid kits? Do we monitor and analyse accident records?

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| **Stable** | **Activities subject to** **the Consumer Protection Act** | **Safety document**  | **Accident records** | **Notifying Tukes of serious customer accidents** | **Hazard identification, examples of factors requiring attention**  |
| Riding school | Yes | Yes | Yes | Yes | Beginners, horse equipping, show jumping lessons, competitions, suitability of horses for activities. Are beginners provided with sufficient training regarding horse behaviour? |
| Stable for non-professionals | Yes | Yes | Yes | Yes | Various customer groups, camps and their leisure activities, e.g. swimming. Can the lifeguard rescue a customer in water? |
| Trail riding stable | Yes | Yes | Yes | Yes | Routes and preparedness for emergencies on routes. How are customers’ riding skills ensured? What skills do customers need to participate in trail riding with galloping horses? |
| Horse-assisted activities | Yes | Yes | Yes | Yes | Employees’ professional skills related to horses, suitability of horses for activities.  |
| Full boarding stable | Yes | If an indoor or outdoor riding arena is provided. To be prepared for facility maintenance and customer instructions. | Yes | Yes | Providing customers with instructions in emergencies, location of first aid kits. Trail routes to be considered. |
| Touring coach | Yes | Yes | Yes | Yes | What to do in an emergency in an unfamiliar location.  |
| Stall leasing, but no riding areas available, such services purchased externally. | Yes | No | Yes | Yes | Facility maintenance in exceptional weather conditions, for example. Instructing the customers. |
| Home stable, including a few horses owned by acquaintances who ride them occasionally | No | No  | No | No | Not within the scope of application of the Consumer Protection Act with regard to private stables, and services are not provided as business activities. However, safety should be addressed. Shared rules, first aid kits, trails. |
| Riding competitions | Yes | Yes | Yes | Yes | Instructions for all employees, including volunteers. What to do in an emergency. Separating horse and pedestrian routes especially at larger events.  |
| Hand-led riding at events and horse-drawn carriages | Yes | Yes | Yes | Yes | Suitability of horses and ponies for the activity. A fenced area for horses at larger events. Riders’ feet cannot be placed between stirrup straps.  |
| Indoor riding arena leasing | Yes | Recommended |  |  | Instructions for using the arena and what to do in an emergency to be provided for all users.  |